

BETSEY BAYLESS
Director

ARIZONA DEPARTMENT OF ADMINISTRATION

OFFICE OF THE DIRECTOR

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Dear Fortis Benefits DentalCare member:

In order to comply with the requirements of the Health Insurance Portability and Accountability Act (HIPAA) Fortis Benefits DentalCare has requested a small increase in the copays that you will pay for any amalgam fillings to Primary teeth that might be needed on or after August 1, 2004. The Arizona Department of Administration, State Procurement Office has reviewed the appropriate provisions of the contract and determined that this is a permissible change.

The specific copay increase is \$1.00, \$2.00, or \$3.00, depending upon the number of surfaces of a tooth that need restored. The American Dental Association is standardizing all procedure codes in order to comply with the Federal requirements contained in HIPAA. More details can be found in Fortis Benefits DentalCare's information accompanying this letter.

We wanted to let you know that Fortis Benefits DentalCare has fully complied with all aspects and provisions of the contract in implementing this copay increase. Additionally, this notice comes to you in advance of the annual Open Enrollment period. That gives you the opportunity to consider a change to a different plan, if you feel that this copay increase would cause you to want to change.

If you have questions about the change, you may contact Fortis Benefits DentalCare as explained in their accompanying materials. You may also contact the ADOA Benefits office at (602) 542-5008, 1-800-304-3687 or benefits@ad.state.az.us.

Susan Strickler Benefits Manager